

Service Branch Address: Royal Sundaram General Insurance Co. Limited
104, C - Block, Laxmi Kant Parisar,, Jamal Road (Near Ambition Business Centre),,, , K5-Patna , PATNA, 800001

Insured Name	: Mr ALOK KUMAR SINGH	Insured Date of Birth	: 14/08/1995
Address	: S/O PARSHURAM PRASAD SINGH, SANSKAR INTERNATIONAL SCHOOL, BAZAR SAMITI , SHIV SHAKTI, NAGAR, PO - MAHENDRU, 800006, BIHAR	Business/Profession	:
Contact No.	:	Email Address	: SON*****@GMAIL.COM
Mobile No.	: 82xxxxxx04	Nominee/Guardian Name	:
Policy No.	: VPC2058396000100	Relationship	:
Valid From	: 04/08/2026 00:00:00	Age	:
Valid Till (midnight of)	: 03/08/2027	Engine No.	: G12BN703722
Vehicle Make/Model	: MARUTI SUZUKI/ EECO 7 STR BSVI	Chassis No.	: MA3ERLF1S00722241
Type of Body	: MPV	Total IDV (Rs.)	: 196470
Vehicle Registration No	: BR01PK3068	Fuel Type	: Petrol
Registration Authority	: BR01-PATNA	Cubic Capacity/KW	: 1196.0
		Year of Manufacture	: 2019
		Seating Capacity (incl. Driver)	: 7

Thank you for choosing Royal Sundaram as your vehicle insurance provider. We take pride in offering fast, reliable, and high-quality service to our customers. As our preferred customer with Valet Care, simply dial **1800 568 9999** before leaving the vehicle at any garage if you have an accident or need to make a claim, and we will immediately assist you and provide exclusive **Valet Care** benefits.

	Valetcare*	Standard		Valetcare*	Standard
Free car pickup / drop at your door step	✓	✗	Cashless and hassle-free processing	✓	✗
Repairs at our preferred network garages	✓	✗	Door step service for repair and documents	✓	✗
6 Months repair warranty at our preferred garages	✓	✗	Paper less claims	✓	✗

* Only applicable in selected cities provided you call us immediately.

CALL US FIRST TO INTIMATE CLAIM

1800 568 9999 (24 x 7 Toll Free)

For prompt support and swift claim approval



* Preferred Network Garages

FOR ALL OTHER INSURANCE QUERIES

Self-Service Portal

V-Connect Your Digital Customer Support Companion

- Instant Policy Information
- Claims Management
- Preferred Network Garage Locator
- 24/7 Customer Support

WhatsApp Bot - 9899203814

Easy access to essential services related to your policies on WhatsApp

- Download Important Documents
- Renew Your Policy
- Claims Management
- Service Requests

Customer Care

1860 258 0000
1860 425 0000
care@royalsundaram.in

Disclaimer: The claims services and benefits highlighted in this policy document are designed to enhance your claims experience and ensure seamless assistance. However, these services are subject to policy terms, conditions, and exclusions. Service availability may vary based on location, repair network accessibility, and the nature of the claim.

Document Code: RAGV99999999

Royal Sundaram General Insurance Co. Limited

Registered Office: 21, Patullos Road, Chennai - 600 002. Corporate Office: Vishranthi Melaram Towers, No. 2 / 319, Rajiv Gandhi Salai (OMR), Karapakkam, Chennai - 600097
Royal Sundaram IRDAI Registration No.102 | CIN:U67200TN2000PLC045611 | Email: care@royalsundaram.in | Visit: www.royalsundaram.in

Hash code: 0841aad49c52d3c7c4540c11c52d44f2

Customer Support Information



ROYAL SUNDARAM INSURANCE
Sundaram Finance Group

We are here to support you at every step when you need assistance with your vehicle. Please take note of the following important information:



Recommended Garages Nearby

We have got you covered with a list of our recommended garages of your policy pin code. The below garages selected based on the list at the time of policy issuance and it is tend to change. Hence, please scan QR code from first page for latest preferred garage locator. These garages are carefully selected to ensure:

- ✓ Quick Access
- ✓ Reliable Service
- ✓ Convenience

Garage Name : Patna Wheels Point
Contact Number : 7257004808
Address : House No 2369 Ashiana Digha Road
Pincode : 800023
Working hours : 09:30 AM to 06:30 PM

Garage Name : Rathour Wahanchaya Motors Private Limited
Contact Number : 9934362121
Address : Kachuara Road Nand Lal Chhapara Sampatchak Patna
Pincode : 800016
Working hours : 09:30 AM to 06:30 PM

Garage Name : Ace Automotive Works
Contact Number : 9386598427
Address : Arrah Garden Road Jagdeo Path Bailey Road Patna
Pincode : 800020
Working hours : 09:00 AM to 06:00 PM

Garage Name : Oscar Automobile
Contact Number : 9155226888
Address : Jadhua Konhara Ghat Road Near Konhara More Hajipur Vaishali, Bihar
Pincode : 844101
Working hours : 09:00 AM to 06:00 PM

Garage Name : Kumar Enterprises
Contact Number : 9334426766
Address : Hatsarganj Hajipur Vaishali Bihar
Pincode : 844101
Working hours : 09:00 AM to 06:00 PM

Garage Name : City Auto Services
Contact Number : 9308504336
Address : Mass, New Patliputra Colony,
Pincode : 800013
Working hours : 09:30 AM to 06:30 PM



Preferred Network Garage (PNG) Benefits

Why you should choose PNG?

- ✓ Cashless Claims
- ✓ Free Pickup and Drop Service
- ✓ Repair Warranties
- ✓ High Standards
- ✓ Cost Efficiency
- ✓ Convenience
- ✓ Prioritized Service
- ✓ Exclusive Relationship Manager
- ✓ Genuine Spare Parts
- ✓ Simplified Billing

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Self-Service Portal (V-Connect)

The V-Connect self-service portal provides users with easy access to essential services related to their policies. Below are the key features available on the portal:

- | | | | |
|---|--|---|---|
| Download Important Documents <ul style="list-style-type: none">• Policy Document• Tax Certificate• Health Card | Renewals <ul style="list-style-type: none">• Renew your policy• Pay your EMI | Claims Management <ul style="list-style-type: none">• Intimate claims easily• Track the status of your claims | Service Requests <ul style="list-style-type: none">• Raise requests for endorsements on your policy• Access these features at your convenience to manage your insurance needs efficiently with V-Connect! |
|---|--|---|---|



Whatsapp Bot

Your Digital Support Companion

Our Chatbot is designed to assist you with:

- | | |
|----------------------------|----------------------------------|
| Instant Policy Information | Preferred Network Garage Locator |
| Claim Assistance | Policy Updates and Renewals |
| 24/7 Customer Support | Exclusions in Policy |



Roadside Assistance (Optional Add-On Cover)

If you have opted for the Roadside Assistance add-on, you can avail the following services:

- | | | | |
|-----------------|----------------------|--------------------|-------------------------|
| Towing Services | Flat Tire Assistance | Battery Jump-Start | Emergency Fuel Delivery |
|-----------------|----------------------|--------------------|-------------------------|

Europ Assistance Toll Free Number : 18002109727

For immediate assistance, call 18005689999



Claim Process Journey

We have simplified the claim process for your convenience.

Cashless Claim Process:

- Call us at 18605689999 to report the claim.
- Visit a Preferred Network Garage or use the free pickup service.
- Submit the required documents.
- Repairs are completed and billed directly to us.

Reimbursement Claim Process:

- Inform us at 18005689999 immediately after the incident.
- Get your vehicle repaired at any garage of your choice.
- Submit the original bills and documents to us.
- Receive reimbursement in your bank account after verification.

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Car Shield Private Car Package Policy
RISK ASSUMPTION LETTER



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Service Branch Address: Royal Sundaram General Insurance Co. Limited
104, C - Block, Laxmi Kant Parisar,, Jamal Road (Near Ambition Business Centre),,, , K5-Patna , PATNA, 800001

Insured Name : Mr ALOK KUMAR SINGH
Address : S/O PARSHURAM PRASAD SINGH, SA
NSKAR INTERNATIONAL SCHOOL,
BAZAR SAMITI , SHIV SHAKTI, NAGAR,
PO - MAHENDRU, PATNA, 800006,
BIHAR
Telephone No :
Mobile No. : 82xxxxxx04
Email Address : SON*****@GMAIL.COM

NEXT RENEWAL IS ON
03/08/2027



Policy No.: VPC2058396000100

Period of Insurance: From 00:00:00 Hours on 04/08/2026 To Midnight of 03/08/2027

Dear Customer,

Thank you for selecting Royal Sundaram as your vehicle insurer. We are pleased to have you as our customer. Enclosed, please find your Private Car Policy (VPC2058396000100), basis the information provided

Insured & Vehicle Details

Name of the Insured	Mr ALOK KUMAR SINGH		
Vehicle Registration No.	BR01PK3068	Vehicle Registration Date	01/08/2019
Make of the Vehicle	MARUTI SUZUKI	Model Description	EECO 7 STR BSVI
Engine No.	G12BN703722	Chassis No.	MA3ERLF1S00722241
Premium Amount (Rs.)	5528.3	NCB (%)	50
Add-on Covers Opted	EmergencyMedicalExpensesCover, RoadSideAssistanceCover,		
Owners (other than first owner)	YES ☒ NO	CPA Status: Not Opted	
VIR Status		KYC Status	verified
Policy Issued	Date : 03/08/2026 Time: 17:45:10	CKYC No.	

Previous Policy Details

Previous Policy No.	36140031256105580288	Previous Policy Type	Comprehensive
Previous Policy Insurance Co.	NATIONAL INSURANCE COMPANY LIMITED	Total Deductible	1000

Receipt Details

Proposal Details

OTP Verification (Proposal)

Receipt No.	CBCEAP5581517	Proposal No.	PF19096335	Verified	yes ☒ no
Date	03/08/2026	Date	03/08/2026	Date	03/08/2026
Amount	5528.3	Time	14:42:06	Time	17:29:51

**In line with the Central Motor Vehicle Act, 1989 and as per the directive of Hon'ble Supreme Court of India, it is mandated that insured must produce a valid "Pollution Under control" Certificate as and when asked by the insurer and it is the responsibility of the insured to renew the same before expiry of the validity of the PUC certificate. Absence of Valid certificate may lead to cancellation of insurance. The policy is processed based on the information declared by you. While the information regarding the vehicle, insured (yourselves), detail of covers and terms/conditions could be ascertained from the Policy Schedule (Enclosed), some of the very critical ones like No Claim Bonus extended, KYC Details, regarding Vehicle Inspection if any etc. are furnished above. Coverage of risk is subject to realization of the full premium, post which, insurance coverage under the policy would commence. In-case the premium is not received by us due to cheque dishonor or any other reason or misrepresentation of any information, the insurance cover shall be void ab-initio. Please check all the information printed in these pages for its correctness and should there be a discrepancy, reach us (Contact details provided below) for suitable rectification. In case there is no response within 15 days of policy inception, it will be deemed that all information provided are correct and all future transactions would be based on such information only.

The above information is to be read in conjunction with the policy schedule and shall be considered null and void without the same.

To read the "policy" & "add on" terms, conditions, exceptions and applicable endorsement, please log on to our website www.royalsundaram.in. Should you have any queries, please contact our Customer Service helpline number 1860-425-0000, 1860-258-0000.

You may also write to care@royalsundaram.in

Assuring you of our best services at all times

Yours sincerely,

Authorised Signatory

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Intermediary Code: POS38668

Intermediary Name: PATEL ANJU KUMARI .

Contact : 7011303402

Policy No.	: VPC2058396000100	Engine No.	: G12BN703722
Valid From	: 04/08/2026 00:00:00	Chassis No.	: MA3ERLF1S00722241
Valid Till (midnight of)	: 03/08/2027	Total IDV (Rs.)	: 196470
Vehicle Make/Model	: MARUTI SUZUKI/ EECO 7 STR BSVI	Fuel Type	: Petrol
Type of Body	: MPV	Cubic Capacity/KW	: 1196.0
Vehicle Registration No	: BR01PK3068	Year of Manufacture	: 2019
Registration Authority	: BR01-PATNA	Seating Capacity (incl. Driver)	: 7

INSURED'S DECLARED VALUE (IDV)(in ₹)

For the Vehicle	For Trailers	Non Electrical Accessories	Electrical/Electronic Accessories	Value of CNG/ LPG Kit	Total IDV	Loss Of Baggage	Vehicle Replacement Value
196470	0	0	0	0	196470	0	0

A - Own Damage	Premium in ₹	B - Liability	Premium in ₹
Basic premium on Vehicle	329.00	Basic premium including premium for TPPD	3416
ADD:		ADD:	
Roadside Assistance Cover PlanB (IRDAN102RP0004V04201617/A0001V01202223)	199	Legal Liability To Paid Driver (IMT 28)	50
Emergency Medical Expenses Cover (IRDAN102RP0004V04201617/A0029V01202526)	855	TOTAL LIABILITY PREMIUM (B)	3466
Smart Use (IRDAN102RP0004V04201617/A0018V01202425)	0		
Less		ADD: Underwriting Loading% Confined to own sites	
Deduct 50% No Claim Bonus	-164.5	NET PREMIUM (A + B)	4685
		ADD: SGST	421.65
		ADD:CGST	421.65
TOTAL OWN DAMAGE PREMIUM (A)	1219	TOTAL PREMIUM PAYABLE	5528.3

Own damage premium rates are different for NCB/Non-NCB class of customer. In case of changes from NCB to Non NCB, the recoverable amount may be more than the NCB amount.

LIMITATIONS AS TO USE:

The Policy covers use of the vehicle for any purpose other than: a) Hire or Reward b) Carriage of Goods (other than samples or personal luggage) c) Organized Racing d) Pace Making e) Speed Testing f) Reliability Trials and any purpose in connection with motor trade

Persons or Classes of Persons entitled to Drive:

Any person including the Insured • Provided that a person driving holds an effective driving licence at the time of the accident and is not disqualified from holding or obtaining such a License. • Provided also that the person holding an effective learner's license may also drive the vehicle when not used for the transport of goods at the time of the accident and that such a person satisfies the requirements of Rule 3 of The Central Motor Vehicles Rules 1989.

Limits of Liability: • Under Section II-1 (i) of the Policy - Death of or bodily injury - Such amount as is necessary to meet the requirements of the Motor Vehicles Act, 1988. • Under Section II-1 (ii) of the Policy - Damage to Third Party Property - Rs 750000 (as per IMT 20) - In respect of any one claim or series of claims arising out of one event. • Personal Accident cover for Owner - Driver under Section III: CSI - 0/-

Deductible: Total deductible Rs. 0 In respect of each and every claim. (Compulsory Deductible [Rs. 1000], Voluntary Deductible [Rs. 0.0], **Imposed Deductible** [Rs. 0.0] , and Loss Of Baggage Deductible [Rs. 0.0])

Subject to IMT Endt. Nos. & memorandum 23,28,7,21 (refer Terms & Conditions for relevant wording) Under Hire Purchase/Lease Agreement /Hypothecated with < >

No Claim Bonus: a) No Claim Bonus will only be allowed provided the policy is renewed within 90 days of the expiry date of the previous year. b) The insured is entitled for a No Claim Bonus (NCB) on the Own Damage Section of the policy, if no claim is made or pending during the preceding year(s), as per the details given below:

Period of Insurance	% of NCB on OD Premium
The preceding year	20%
Preceding two consecutive years	25%
Preceding three consecutive years	35%
Preceding four consecutive years	45%
Preceding five consecutive years	50%

In witness whereof this Policy has been signed at Chennai on 04/08/2026 Receipt No. CBCEAP5581517 . I/We hereby certify that the Policy to which this Certificate relates as well as this Certificate of Insurance are issued in accordance with the provisions of Chapter X and Chapter XI of the Motor Vehicles Act, 1988.

IMPORTANT NOTICE: The Insured is not indemnified if the vehicle is used or driven otherwise than in accordance with this Schedule. Any payment made by the Company by reason of wider terms appearing in the Certificate in order to comply with the Motor Vehicles Act, 1988 is recoverable from the Insured. See the clause headed "AVOIDANCE OF CERTAIN TERMS AND RIGHT OF RECOVERY" under Policy Terms and Conditions.

For Royal Sundaram General Insurance Co. Limited

Authorised Signatory

This document is digitally signed, hence counter signature is not required

GSTIN: 10AABCR7106G1ZY	UIN: IRDAN102RP0004V04201617	PAN Number: AABCR7106G
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For legal interpretation, english version will hold good. Consolidated stamp duty paid to Govt of Tamil Nadu.

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Car Shield Private Car Package Policy
GST Invoice



ROYAL SUNDARAM INSURANCE
Sundaram Finance Group

Royal Sundaram General Insurance Co. Limited

Address: 104, C - Block, Laxmi Kant Parisar,, Jamal Road (Near Ambition Business Centre),,, , K5-Patna , PATNA, 800001

GSTIN: 10AABCR7106G1ZY

Insured Name : Mr ALOK KUMAR SINGH

Address : S/O PARSHURAM PRASAD SINGH,
SANSKAR INTERNATIONAL SCHOOL,
BAZAR SAMITI , SHIV SHAKTI,
NAGAR, PO - MAHENDRU, PATNA,
800006, BIHAR

Telephone No :

Mobile No. : 82xxxxxx04

Email Address : SON*****@GMAIL.COM

Policy No. : VPC2058396000100

GST Invoice No. : VPC205839600000

Invoice Date : 03/08/2026

GSTIN :

Accounting code of service : 997134

Description of service: Motor vehicle insurance services

Taxable Premium		4685
SGST	9.00%	421.65
CGST	9.00%	421.65
Gross Premium		5528.3

Place of delivery if different place of service:

Indication if tax payable under reverse charge - No

" I/We hereby declare that though our aggregate turnover in any preceding financial year from 2017-18 onwards is more than the aggregate turnover notified under sub-rule (4) of rule 48, we are not required to prepare an invoice in terms of the provisions of the said sub-rule."

Note:" This document is digitally signed "

" This document is electronically generated.This document should be issued along with the Policy document. This document stands invalid,if issued separately "

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